

MERLIN ENTERTAINMENTS GROUP  
ABN: 98 008 631 981  
EFT PAYMENT PROCESSING FORM

Please email this completed form to [schools&groupsAR@merlinentertainments.com.au](mailto:schools&groupsAR@merlinentertainments.com.au)

**Order reference number:**

This is the booking reference number that we gave you when you placed your provisional booking with us and should start with the numbers "60". If you have more than one booking, please put all reference numbers in the box above. Please ensure that you quote this reference number when making your EFT payment. Failure to do so could result in delays in correctly allocating your payment.

**Attraction visiting:**

**Amount:**

This is the amount that you have paid us through EFT and should cover the full amount of your booking, as shown on your provisional booking confirmation letter.

**Our Account Details:**

**Account Payee** : Sydney Attractions Group Pty Ltd

**Bank Name** : HSBC Bank Australia Limited

**BSB Number** : 342-011

**Account Number** : 637 832 001

**Swift Code** : HKBAU2S

**Bank Address** : 333 George Street, Sydney, NSW 2000

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Once you have completed your EFT payment please fill out the following section of this form and email the whole form back to us at [schools&groupsAR@merlinentertainments.com.au](mailto:schools&groupsAR@merlinentertainments.com.au)  
Please ensure that all sections are complete to avoid any delays and disappointment.

**EFT reference number/code:**

Your bank will issue this reference number/code to you once your EFT payment is complete. **Unfortunately, we cannot process any bookings without this information.**

**Customer/group name:**

This is the name of who is paying for the booking. This will need to match what is on our bank records.

**Date of payment:**

This is the date that you made your EFT payment.

**Please note:** EFT payments must be have cleared at least 3 working days ahead of your scheduled visit date. **Failure to provide the information as requested above may delay the payment being correctly allocated and you may be asked to pay full walk-up rates on the door.** We do apologise for any inconvenience this may cause. Please check with your bank to see if they charge a processing fee as this may be added onto the amount you are paying and therefore may affect the payment process.

Once paid, all tickets and bookings become non-changeable and non-refundable. Other terms and conditions apply.